

Quality, Health, Safety and Environment Policy

The Board and Management of Water Utilities Australia (WUA) are committed to supplying water infrastructure and utility services in an efficient, safe and environmentally responsible manner.

Our Commitment

We will

- Maintain a customer focus in all activities we undertake.
- Ensure we conduct our business in a way that maintains a safe and healthy workplace for our employees, contractors, customers, visitors and minimises our impact on the surrounding community.
- Implement and maintain systems to prevent injury and ill health.
- Identify and proactively manage potential risks.
- Use all our resources efficiently in the delivery of water and related utility services.
- Prevent or otherwise minimise or mitigate our emission of pollution.
- Minimise environmental impacts during all stages of the delivery process.
- Provide resources to manage our quality, health, safety and environmental performance.
- Encourage effective employee participation through effective communication and consultation.
- Comply with all relevant legislative requirements, codes of practice, industry sector guidelines, corporate policies and voluntary commitments.
- Ensure all workers are suitably trained and know their duties to implement and maintain the management system requirements.
- Contribute constructively to sustainable development.
- Continually improve our systems, processes and performance.

Our Objectives and Targets

We will set high standards to continue to improve our performance and the effectiveness of our management systems by establishing quality, health and safety and environmental objectives and targets which will be continually reviewed and measured.

Responsibility

The WUA management team is responsible for ensuring the commitment and objectives expressed in this policy are realised. Our leaders are accountable to communicate the requirements of this policy to all our employees, contractors, suppliers, local community and visitors and to involve them in its implementation.

No work must be undertaken without a clear understanding of a safe method that minimises the risk of injury and environmental harm and a commitment to follow that safe method.

All quality, health, safety and environmental programmes are audited on a regular basis to confirm and improve our performance against the requirements of this policy. This policy and our management systems will be reviewed as organisational changes occur or at least on an annual basis.



Graham Dooley
CEO
2 February 2017



Danny Latham
Chairman
2 February 2017